WEBSITE POLICY | EFFECTIVE SEPTEMBER 23, 2026

Website Privacy Policy

This policy explains how Dylan Maberry Counseling, PLLC collects, uses, and protects information when you visit dylanmaberry.com or submit a website inquiry.

Scope

This policy applies to information collected through www.dylanmaberry.com. It does not replace the practice's Notice of Privacy Practices, which governs protected health information created or maintained as part of providing health care. It also does not replace the informed-consent and privacy terms provided to clients.

Information we collect

Information you provide

When you submit a consultation or contact request, we may collect information such as your name, email address, telephone number, preferred service, availability, and the message you choose to provide.

Please do not submit detailed clinical information, diagnoses, Social Security numbers, payment card information, or other highly sensitive information through the website contact form.

Information collected automatically

The website and its service providers may automatically receive limited technical information such as IP address, device and browser type, referring page, pages viewed, approximate location derived from IP address, cookie identifiers, and interaction or diagnostic data. The exact information depends on the website features and privacy settings in use.

How we use information

- Respond to inquiries and arrange requested consultations.
- Operate, maintain, secure, and troubleshoot the website.
- Understand general website usage and improve the clarity and usefulness of the site.
- Comply with applicable law, protect rights and safety, and prevent misuse or fraud.

How information may be shared

We do not sell information submitted through the website. We may share information with service providers that support website hosting, forms, email, security, analytics, or other practice operations; when required by law or valid legal process; when reasonably necessary to protect rights, safety, or security; or as part of a lawful business reorganization or transfer. Service providers are permitted to use information only for the services they provide, subject to their agreements and applicable law.

Website platform and third-party services

This website is hosted using Wix. Wix and other enabled service providers may process technical and form-submission information on our behalf. Third-party links or embedded services are governed by the privacy

practices of their respective operators. We encourage you to review those practices before providing information directly to them.

Cookies and analytics

Cookies and similar technologies may be used for essential site functionality, security, preferences, performance measurement, and analytics. You may limit many cookies through your browser settings. Disabling cookies may affect some website functions. Where a consent control is presented, you may use it to manage available non-essential categories.

Retention

We retain website inquiry information only as long as reasonably necessary to respond, maintain appropriate business records, meet legal obligations, resolve disputes, and protect the practice. Retention periods may differ depending on the nature of the information and whether a professional relationship is established.

Security and confidentiality

We use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information. No website or electronic transmission is completely secure. The contact form is not intended for urgent or emergency communication and may not be monitored continuously.

Children's privacy

This website is not directed to children under 13, and we do not knowingly collect personal information directly from children under 13 through the website. A parent or legal guardian should contact the practice directly about services for a minor.

Your choices and requests

You may contact us to request access to, correction of, or deletion of personal information submitted through the website, subject to applicable law and record-retention obligations. You may also ask questions about cookies or website privacy. These website requests are separate from rights concerning clinical records under the Notice of Privacy Practices.

Changes to this policy

We may update this policy as website practices, technology, or legal requirements change. The revised policy will be posted on the website with a new effective date.

Contact

Website privacy questions

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